

Better Online Banking & a Better Mobile App Coming Soon!

Your Banking Experience is about to Get Smoother.

Your banking experience should be smooth, secure and the same on all your devices. That's why soon, West Central Georgia Bank will automatically upgrade your account to our Digital Banking Suite – free of charge.

It's a seamless enhancement across platforms. So no matter where you are or what device you want to use, you can:

- **View** your balances
- **Transfer** funds
- **Manage** your debit card

And it's all in one convenient place. Whether you're on your laptop, smartphone or tablet, you can stay connected to your account.

Here's what you need to know before our Digital Suite upgrade:

- Your user name and password for online and mobile banking will stay the same. You will need to log in with this information before you can use features like Touch ID or Face ID. If you don't remember your login credentials, give us a call.
- When your upgrade is ready to go, your information will automatically copy to the new system. However, you will need to download the new West Central Georgia Bank app for Mobile Banking. More details coming soon regarding when the new app will be available for download.
- If you use bill pay, your existing bill payments and payees will automatically copy to the new system.

With our Digital Banking Suite, you stay connected – and in control.

Once your account is upgraded, you can:



Manage your
debit card



Transfer money to
anyone at any time



When you need assistance you
can chat with bank staff during
regular business hours

Coming Soon! Our New app!

Download on



Touch ID or PIN authentication Easily and securely log in using fingerprint or a personal identification number.

View balances and account activity Search for transactions, add a note or an image, and filter by tags. Understand your activity and find what you're looking for – fast.

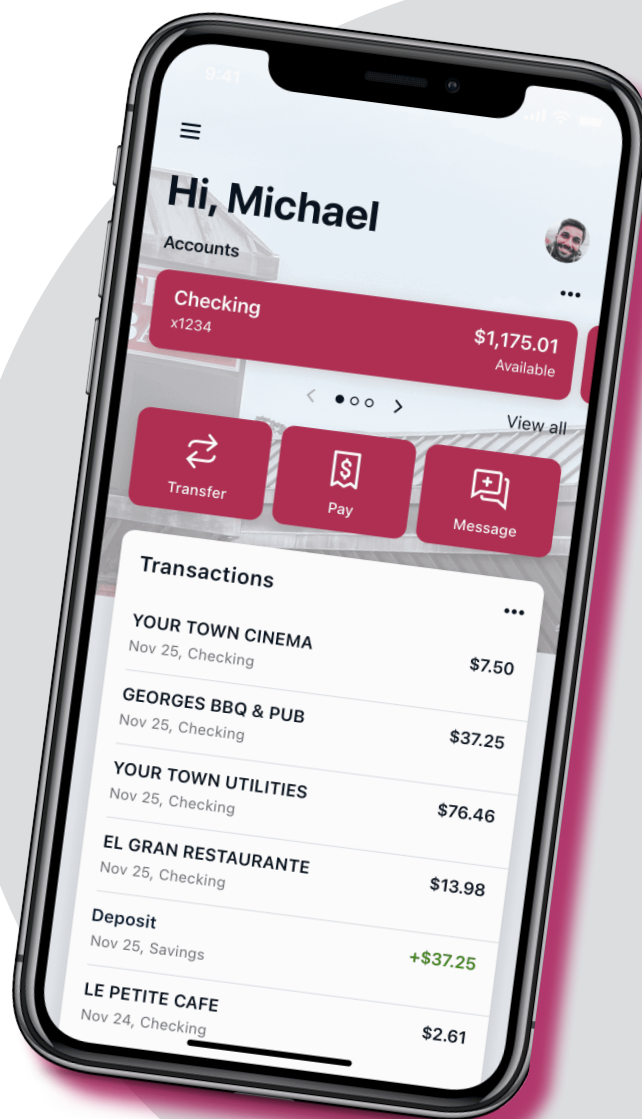
Secure your card Lock your card to protect yourself from unauthorized debits. Simply unlock your card when ready to use.

Mobile bill pay and person-to-person payments Pay bills or send money to friends and family quickly and securely.

Transfer funds Effortlessly initiate one-time, future date or repeating transfers.

Personalize your app Arrange the app's features in a way that makes the most sense to you – customize the app on a per-device basis and move things around however you like.

Branch and ATM locations Find the nearest ATM or locate a branch using your current location.



Frequently Asked Questions About Our Digital Banking Suite.

What is the Digital Banking Suite?

Our Digital Banking Suite is the most convenient way to manage your money. No matter what device you use, you get a smooth, personalized banking experience. That means you have complete control of your West Central Georgia Bank account on your smartphone, tablet and computer.

Why should I use the Digital Banking Suite?

It lets you manage your West Central Georgia Bank account from anywhere you want – it's your personal banking portal. Whether you log into your account online or through the mobile banking app, you have access to the same powerful features all in one place.

Here's a look at what you can do with our Digital Banking Suite:

- **View Balances:** Quickly check your account from anywhere
- **Manage transactions:** Search your recent activity, filter by tags, even add an image or note to an entry
- **Make Payments:** Make person-to-person or bill payments from any device
- **Transfer Funds:** Initiate one-time, future date or repeating transfers
- **Get Alerts:** Receive push notifications and alerts to stay in the know
- **Ask for help:** Have a digital conversation with bank staff during business hours when you need assistance
- **Secure your card: Lock your card to protect yourself from unauthorized debits. Simply unlock your card when ready to use.**

How do I use the Conversations feature?

If you see a transaction that doesn't seem right, click on the "Ask Us About This Transaction" button. Type in your question and Conversations will connect you directly with our bank staff. They can see exactly which transactions you're asking about, so you get your answers fast during business hours. That way, you can put your mind at ease – without a phone call or trip to the bank.

How secure is the Digital Banking Suite?

Our Digital Banking Suite is extremely secure. Your account information is password-protected and highly encrypted.

Wherever You Go, Our Digital Banking Suite Goes With You.

Enjoy a personal connection to your West Central Georgia Bank account anywhere – anytime.